

**Instructions: Please use the following guidance to complete ACOM Policy 303 Attachment A. For questions or assistance, please email [WPCI@azahcccs.gov](mailto:WPCI@azahcccs.gov).**

**TOP FIVE HEALTH-RELATED SOCIAL NEEDS (HRSN) REPORTED BY AHCCCS MEMBERS**

<b><u>Housing and Shelter</u></b>	Programs addressing housing and shelter needs encompass a comprehensive range of services designed to prevent homelessness, stabilize housing, and promote long term safety and well being. These services include emergency shelter and housing, homeless outreach and services, eviction prevention, rent and mortgage assistance, moving assistance, and housing mediation. Programs also support permanent housing solutions through housing vouchers, permanent supportive housing subsidies, and the development and preservation of affordable or special population housing. Ongoing housing stability is promoted through tenancy sustainment supports, landlord engagement, tenant advocacy, and assistance with housing applications, recertification, and system navigation. Housing related health and safety interventions include environmental exposure assessment and mitigation, home repairs and accessibility modifications, installation and management of smoke and carbon monoxide detectors, and assistance addressing overcrowding. Education and counseling on home loans, financing, and housing rights further support informed and sustainable housing choices.
<b><u>Utility and Technology Services</u></b>	Programs that provide assistance with utilities, home energy, HVAC and swamp coolers, water access, and technology that can be used to improve health outcomes, including internet access, phones, tablets, etc.
<b><u>Food Assistance</u></b>	Programs that provide access to emergency food, food pantries, infant formula/food, medically-tailored meals, prepared meals, produce prescription/vouchers, Food Is Medicine programs, school meals, and nutrition education.
<b><u>Clothing and Household Goods/Services</u></b>	Programs that assist individuals and families in obtaining clothing, diapers, infant supplies (e.g., cribs, strollers, diaper rash ointment, changing tables, etc.), furniture, home goods, household cleaning products, toiletries, personal hygiene products, menstrual supplies, school supplies (e.g., backpacks, pens, pencils, notebooks, etc.), pet food/supplies/veterinary visits, and replacement of essential items lost due to displacement, disaster, or unsafe living conditions.
<b><u>Community Services that Help Individuals and Families Maintain Stability</u></b>	Non-clinical services that supplement familial care and support for personal development to help individuals and families achieve and maintain stability. Programs may include child care, parenting education, pregnancy/birthing/postpartum support groups, infant wellness, service animals, support groups, family conflict/separation/relationship support, bereavement/grief support, assistance gaining identification or other legal documentation (especially for individuals experiencing homelessness), and assistance navigating legal immigration.
<b>ADDITIONAL HRSN NEEDS</b>	
<b><u>Transportation Services</u></b>	Programs that assist individuals and families obtain access to non-medical transportation, ride coordination, or cost assistance for transportation passes/vouchers.
<b><u>Employment Instability and Income Assistance Services</u></b>	Programs that assist individuals gain and maintain employment, such as job search or placement assistance, assistance obtaining trade licenses, job or entrepreneurial training, assistance improving fiscal literacy skills, assistance with tax preparation, soft skills training, hard skills training, and employment related AI training and resources.

<p><u>Health Care Workforce Initiatives</u></p>	<p>Healthcare Workforce Development Initiatives (WFD) are discrete, new activities that support long term, forward looking strategy to build the future healthcare workforce by increasing awareness of healthcare careers, expanding education and training pipelines, and improving the readiness of prospective workers who are not yet part of an organization’s workforce. Such initiatives may include, but are not limited to:</p> <ul style="list-style-type: none"> <li>• Establishing new recruiting or training partnerships with secondary schools, postsecondary institutions, or other education providers to engage individuals prior to employment;</li> <li>• Implementing pipeline, career pathway, or succession initiatives designed to prepare future clinical or administrative leaders beyond current staffing needs; and</li> <li>• Funding scholarship or stipend programs that increase the academic, professional, or licensure credentials of individuals preparing to enter the healthcare workforce.</li> </ul> <p>Healthcare Workforce Management Initiatives (WFM) are discrete, new activities that support short and long term strategies to acquire, train, support, and retain the current or incumbent healthcare workforce in order to maintain or enhance service capacity and workforce stability. Such initiatives may include, but are not limited to:</p> <ul style="list-style-type: none"> <li>• Implementing employer based, paid apprenticeship or earn and learn programs aligned with immediate workforce needs;</li> <li>• Developing competency based initial or ongoing training programs that go beyond routine onboarding or mandatory training or competency compliance requirements; and</li> <li>• Funding retention focused tuition forgiveness or loan repayment programs that incentivize incumbent workers to extend their tenure with the organization.</li> </ul> <p>The use of CRI funds for Workforce Development and Workforce Management Initiatives must be new investments that are additive in nature and not previously undertaken. WFM Initiatives shall not include activities that are contractually required or routine practices. Likewise, CRI funds shall not be used</p>
<p><u>Education Services</u></p>	<p>Programs that provide early childhood education, tutoring, literacy training, language classes, assistance navigating tuition assistance/student loan applications, internet skills, digital/media literacy training, guidance counseling, college access programs, or assistance gaining degrees or certificates, and educational support services <b>outside</b> of the employment services listed above.</p>
<p><u>Justice and Legal Involvement Services</u></p>	<p>Programs that provide support and navigation of services for individuals involved in the justice system, including reentry assistance and planning, transportation to/from court hearings/obligations, legal counsel, conflict resolution and mediation services, assistance with complying/managing probation/parole requirements, pre-trial service coordination, support with legal stressors, advocacy to reduce recidivism, assistance obtaining documentation for legal proceedings, substance use and mental health recovery supports and services specific to justice involved individuals, case management specific to justice involvement, connection to HRSN services, crisis deescalation, and violence prevention programs.</p>
<p><u>Social Isolation and Social Support Services</u></p>	<p>Programs that screen and address social isolation and/or loneliness, including programs that help individuals build relationships, promote community and increased social connectedness, including but not limited to arts, crafts, hobbies, cooking, leadership development, music, peer-to-peer navigation, networking, volunteer opportunities, and special population support (e.g., youth, teens, older adults, etc.).</p>
<p><u>Use of the Outdoors to Improve Physical and/or Mental Health</u></p>	<p>Programs that use of the outdoors to improve physical and/or mental health service for adults and youth of all ability levels including exercise classes and groups, individual and team sports and activities, martial arts, outdoor activities, adaptive sports, water activities, snow sports, exercise or sports equipment, education on/access to parks and trails that make exercise more accessible to individuals and families.</p>

<u>Addressing Environmental Concerns and Extreme Heat</u>	Programs that address poisoning and harmful substance exposure, emergency responses related to environmental disasters, environmental investigations and data collection, foodborne illness prevention and education, improving waste and water systems. Additionally, programs that address heat exposure as a health related social need, prevention of heat related illnesses, continuity of care, and safety during Arizona's periods of extreme heat. This could include heat safety education, health alerts and advisories, access to/creation of cooling centers or climate controlled environments, hydration stations, hydration support, wellness checks during heat advisories, and coordination with community or emergency response resources.
<u>Addressing Disparate Health Outcomes</u>	Programs that improve health equity and disparate health outcomes.
<u>Maternal-Child Health (Not Covered by Medicaid)</u>	Programs not covered by Medicaid that provide prenatal care, postpartum recovery, lactation and feeding support, parental support and education, developmental screening and early identification, perinatal mental health services, education for midwives and doulas, early intervention services, home visiting programs, family support programs, reproductive health services, health education, outreach, safe sleeping, injury prevention programs, and substance use disorder services for pregnant and post-partum people.
<u>Research Projects to Improve Health</u>	Research projects that assist in the cultivation of knowledge pertaining to health and wellness, specifically, data collection, experimentation, evaluation, analysis, proposal development, grants, and funding for academic research.
<u>Other</u>	Other programs that provide a <b>direct impact to individuals</b> with outcomes that improve individual, social, family, and psychosocial circumstances that significantly affect mental health, functional status, access to care, or ability to adhere to treatment.

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HEALTH PLAN NAME:	2 YEAR SPENDING WINDOW			PROJECT & PROBLEM ADDRESSED <small>(From Column E of ACOM 303 Attachment A)</small>	HEALTH-RELATED SOCIAL NEED (HRSN) <small>(From Column F of ACOM 303 Attachment A)</small>	COUNTY/COMMUNITY SERVED <small>(From Column G of ACOM 303 Attachment A)</small>	BRIEF SUMMARY OF PROJECT'S IMPACT <small>(Please describe the project's outcomes. This information can be qualitative or quantitative. This should be entered by the health plan and not the funded organization.)</small>
	CYE 2025	CYE 2026	CYE 2027				
Profit	\$8,333,333	\$2,500,000	\$230,000				
Revenue	\$250,000,000	\$150,000,000	\$230,000,000				
Net 99999 Net Profit (Loss) for CRI calculation	3.3%	1.7%	0.1%				
Required CRI Investment as a %	10.0%	6.0%	4.0%				
Committed Dollar Amount	\$833,333	\$150,000	\$9,200				
NAME OF THE PROVIDER/COMMUNITY ORGANIZATION RECEIVING FUNDS <small>(This should match column D of your agency's ACOM Policy 303 Attachment A) Please list all projects and amounts from the beginning of the distribution for prior contract years.</small>							
<i>Example: Valley Food Trucks</i>					<i>Food Insecurity and/or Nutrition</i>	<i>Mohave County</i>	<i>500 nutritious no-cost meals were provided to residents living in a food desert within Mohave County.</i>
<b>(Add additional rows as needed)</b>							
Total Distributed Amount				\$300,000	\$0	\$0	
Total Remaining Committed Amount				\$533,333	\$150,000	\$9,200	
* Adjust contract reporting period as applicable to line of business							
Notes:							

CHP SHP: CHP's Subcontracted Health Plan

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HEALTH PLAN NAME:	2 YEAR SPENDING WINDOW		
	CYE 2025	CYE 2026	CYE 2027
Profit	\$8,333,333	\$2,500,000	\$230,000
Revenue	N/A	N/A	\$230,000,000
Net 99999 Net Profit (Loss) for CRI calculation	N/A	N/A	0.1%
Required CRI Investment as a %	6.0%	6.0%	4.0%
Committed Dollar Amount	\$500,000	\$150,000	\$9,200
Committed Amount (6% of Profit)	N/A	N/A	\$13,800
<b>NAME OF THE PROVIDER/COMMUNITY ORGANIZATION RECEIVING FUNDS</b> (This should match column D of your agency's ACOM Policy 303 Attachment A) Please list all projects and amounts from the beginning of the distribution for prior contract years.			
<i>Example: Valley Food Trucks</i>	\$300,000		
(Add additional row as needed)			
<b>Total Distributed Amount</b>	\$300,000	\$0	\$0
<b>Total Remaining Committed Amount</b>	\$200,000	\$150,000	\$13,800

PROJECT & PROBLEM ADDRESSED <small>(From Column E of ACOM 303 Attachment A)</small>	HEALTH-RELATED SOCIAL NEED (HRSN) <small>(From Column F of ACOM 303 Attachment A)</small>	COUNTY/COMMUNITY SERVED <small>(From Column G of ACOM 303 Attachment A)</small>	BRIEF SUMMARY OF PROJECT'S IMPACT <small>(Please describe the project's outcomes. This information can be qualitative or quantitative. This should be entered by the health plan and not the funded organization.)</small>
	Food Insecurity and/or Nutrition	Mohave County	500 nutritious no-cost meals were provided to residents living in a food desert within Mohave County.

\* Adjust contract reporting period as applicable to line of business

Notes: